



## SureCloud Helps Enable Virtual Cabinet to Enhance Security

### CASE STUDY

#### About Virtual Cabinet

Virtual Cabinet is a secure document management software and client portal system. For 20 years, it has offered businesses a convenient and secure means of sharing documents with their clients, with in-built electronic signature capabilities. This speeds up business processes and automates core workflows, enabling greater collaboration and productivity. Virtual Cabinet now has around half a million registered users, largely from the legal, financial, accountancy and insurance industries.

#### The Challenge

Virtual Cabinet has committed to delivering continuous improvement and continual security testing as part of its service. The business sectors Virtual Cabinet operates in, process a great deal of highly sensitive data, and so ensuring absolute security, and ongoing responsiveness to emerging cyber threats and vulnerabilities, is critical.

As such, the firm works with third-party penetration testers to ensure an independent, consultative approach to testing its software and portal. The incumbent provider was taking a very scripted approach, whereby Virtual Cabinet sought a stronger hacking mentality and an ability to test its systems in a more exploratory and creative way.

#### The Solution

SureCloud's CREST accreditation, exemplary testing skills and experience and strong track record were key factors in the decision, as well as its hacking mentality and willingness to 'test to break' – that is, to push Virtual Cabinet's software as far as possible and seek out potential vulnerabilities away from a rigid checklist of tests.

The project began with a scoping call with SureCloud's testers, reviewing the Virtual Cabinet product and developing a truly bespoke approach to testing it. From there, SureCloud conducted an array of tests, including mobile application testing, web application testing and API security testing, all tailored to the precise nuances of Virtual Cabinet. SureCloud provides Virtual Cabinet access to their Vulnerability Management solution from the commencement of testing. This immediately enables live access to test findings, improved internal reporting and more effective remediation strategies.

**“We work for businesses in many sectors where the security and integrity of data is paramount, we promise our clients a proactive and ever-evolving approach to securing our software, so it's vital that we achieve this. SureCloud offered us outstanding testing expertise and an excellent consultative approach to the testing process”**

Nancy Saunders, Security and Compliance Officer at Virtual Cabinet

#### At a glance...

**Customer:** Virtual Cabinet

- 27 of which are the top 100 accounting firms in the UK
- 22 of which are the top 100 accounting firms in Australia & NZ.

**Industry:** Software

**Headquarters:** London

**Customers:** 45,000

**Portal Users:** 500,000

**Benefits:**

- Identify, analyse & remediate vulnerabilities
- Helping meet strict regulatory compliance demands
- Operating to the highest levels of security

## The Results

These tests sought to identify, analyse and remediate vulnerabilities in Virtual Cabinet's solution in line with the very latest cybercrime tools and techniques. In doing so, they met the criteria Virtual Cabinet has in place to deliver continual improvement and testing, maintaining its integrity and providing their clients with their core requirement for a secure document management system.

"We work for businesses in many sectors where the security and integrity of data is paramount," said Nancy Saunders, Security and Compliance Officer at Virtual Cabinet. "We promise our clients a proactive and ever-evolving approach to securing our software, so it's vital that we achieve this. SureCloud offered us outstanding testing expertise and an excellent consultative approach to the testing process."

"We're delighted to be helping Virtual Cabinet ensure the integrity of their software and portal, and the security of all data shared within it," said Mike Harrison, Cybersecurity Commercial Director at SureCloud. "Businesses in sectors like accountancy and law can be tempting targets for cybercriminals, thanks to the volume of highly sensitive data they process, and they also have strict regulatory compliance demands to meet. Our testing ensures that Virtual Cabinet is operating to the highest levels of security on an ongoing basis."

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**Nancy Saunders, Security and Compliance Officer at Virtual Cabinet**

## About Virtual Cabinet

GetBusy is a London Stock Exchange AIM listed (LON:GETB) success story with 65,000+ customers and counting. The Virtual Cabinet document management and client portal software is trusted by dozens of industries from construction to insurance including 27 of the top 100 accounting firms in the United Kingdom, and 22 of the top 100 accounting firms in Australia and NZ.

## Why SureCloud

SureCloud is a provider of Cybersecurity and Risk Advisory services and cloud-based, Integrated Risk Management products, which reinvent the way you manage risk. Certified by the National Cyber Security Centre (NCSC) & CREST and delivered using the innovative Pentest-as-a-Service (underpinned by a highly configurable technology platform), SureCloud acts as an extension of your in-house security team and ensures you have everything you need to improve your risk posture. SureCloud not only offers a wide range of Cybersecurity testing and assurance services, but crucially, we stay with you throughout the entire test life-cycle from scoping through to vulnerability discovery and remediation.

[www.surecloud.com](http://www.surecloud.com)

We are proud to hold the following accreditations:



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