



# SureCloud<sup>®</sup>

## DATASHEET



## Incident Management

When incidents occur you need one source to begin remediation. Perfect for small to medium enterprises to large companies, this application gives you one place to log, track, report and remediate incidents.

### The Challenge

When an incident of any type, for example, security, privacy, health, safety, occurs many organizations react in a semi-coordinated manner which lacks consistency from incident to incident. The knowledge of how these incidents will affect the business is also often lacking or misunderstood. After a particular incident has been dealt with, learning from what happened and how it was resolved is patchy and somewhat ad-hoc.



### The Solution

SureCloud's Incident Management software solution centralizes, automates and simplifies incident management by providing a framework for tracking context, consistency and continuous improvement to the process of handling incidents. Different types of incidents can be managed from a single register each having different workflow and activity as required. Incident response and remediation is driven from a library of activities automatically. SureCloud's Incident Management solution also links into risk and controls to provide a better understanding of control effectiveness and the actual impact/likelihood of risk. Open incidents can also be tracked in real time through live dashboard charts and reports and managed through to closure with SureCloud's Incident Management solution.



**“We’ve become far more efficient and have made substantial time savings by using the SureCloud Platform, as many of the larger solutions would have taken years to implement.”**

**Vince Pillay, Chief Information Security Officer, Domestic & General**

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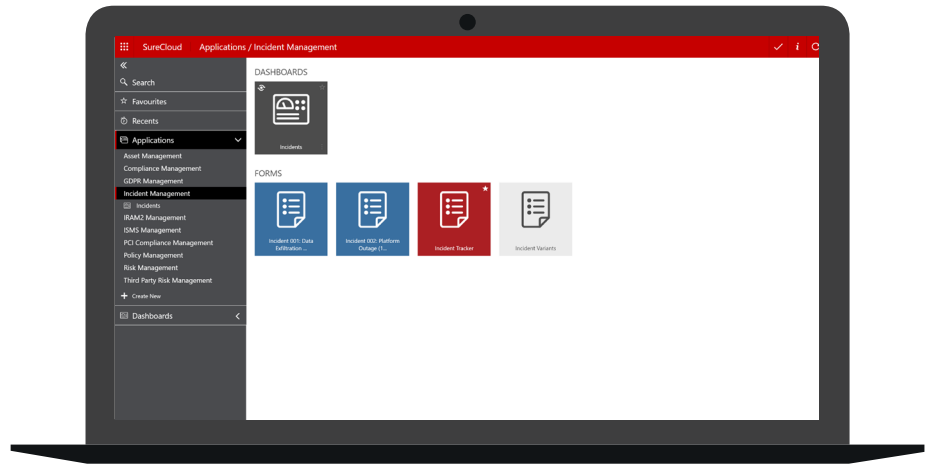
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## Key benefits

Simple Solutions Delivering Enterprise Outcomes

SureCloud is a provider of cloud-based, integrated Risk Management products, which reinvent the way you manage risk.

- Streamline your processes
- Works as your single source of truth
- Automate your activities
- Real time dashboarding and reporting
- Great user experience
- Integrate your Governance, Risk and Compliance journeys



## SureCloud Incident Management helps organizations to achieve compliance and certification with a number standards and regulations:

- ISO27001
- HIPAA
- GDPR
- NIST
- PCI DSS
- ITIL

# 77%

Proportion of respondents who said their organizations do not have a formal cybersecurity incident response plan

# 191

The average number of days it takes for organizations to identify a data breach

# 66

The average number of days needed to fully contain a data breach

## Trusted by Companies around the world:



## Book a demo

Let us help you reinvent the way you manage risk.

Visit our website or contact one of our experts to find out more.

[sales@surecloud.com](mailto:sales@surecloud.com)

## Why SureCloud

SureCloud is a provider of cloud-based, integrated Risk Management products and Cybersecurity services, which reinvent the way you manage risk. SureCloud connects the dots with integrated Risk Management solutions enabling you to make better decisions and achieve your desired business outcomes. SureCloud is underpinned by a highly configurable technology platform, which is simple, intuitive and flexible. Unlike other GRC Platform providers, SureCloud is adaptable enough to fit your current business processes without forcing you to make concessions during implementation; meaning you get immediate and sustained value from the outset.

For more information visit [www.surecloud.com](http://www.surecloud.com)

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