Platform Datasheet

SURECLOUD®

Contents

Proven Outcomes from the SureCloud Platform

SureCloud is the most intelligent platform for teams who need a way to break down GRC silos, take command and prove value from every pound of GRC spend across their compliance, risk, audit and technology investment.

Our platform has provided a number of benefits across growing teams, midmarket and enterprise organisations:

> **"We saved over £120,000 per year just on audit effort."**
>
> Enterprise customer, UK

Business Benefits

- **Faster certification** against best practise standards or frameworks such as ISO 27001, SOC 2, and NIST CSF 2.0 **with 80% less audit prep**.

- **Repurpose highly skilled expertise from 1-2 FTE pa.** by automating recurring manual tasks such as reassessment, evidence collection and remediation tracking.

- **Avoid fines and prevent business downtime** with a continuous view of your risk posture, controls and a guaranteed route to certification.

- **Board-level confidence** with executive report prep **reduced from 2 weeks to 2 days**.

- **Foster customer confidence** and trust through evidence of rigorous risk programs and certification. **Increase bid win by 25%**.

Operational Benefits

- **Relieve staff burden** by letting teams focus on more strategic tasks instead of chasing stakeholders, validating evidence and performing slow assessments.

- **Remove blind spots** with a single source of truth for GRC data and a near real-time identification of cybersecurity controls that **creates 75% faster time to insight**.

- **Reduce human error** using AI to inform decisions around assessment, risk or control mitigation, improved policies and evidence w**ith up to £60,000 saved in potential data reconciliation errors.**

- **Shape operations to your business needs** through a no-code platform that allows workflows and design based on your practices without increasing headcount.

- **Fast time-to-value** with proven implementation in as fast as **3 weeks and £25,000 saved in rollout errors.**

Third-Party Risk Management (TPRM)

Stay ahead of risks with real-time third-party insights.

Third-party relationships come with great opportunities such as access to specialist skills and services. However, third-party relationships also come with substantial risks if not managed correctly. SureCloud's Third-Party Risk Management solution enables organizations to effectively identify, manage, and mitigate the third-party risks introduced by external vendors. The TPRM solution will improve collaboration, reduce complexity, and simplify reporting.

With SureCloud's TPRM Solution you can:

Adopt best practices
for third-party risk management to ensure vendors are onboarded securely and meet compliance requirements.

Third Party Assessment Results

Risk Rating by Categories

60%	40%	100%
Security	Risk	Governance

Empower your teams
with task management capabilities with automated notifications, to drive accountability across your organization.

← Transition details

Action details (Draft)

Set the Actions you want to happen when the Trigger conditions are met
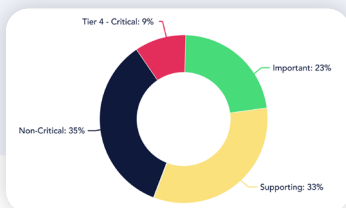
Send Notification ✕ ⌄

Get a personalized demo
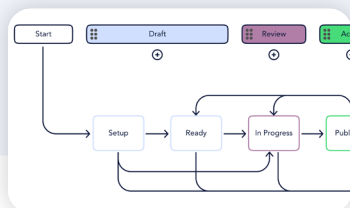Scan the QR Code to see how SureCloud can transform your GRC

Leverage real-time reporting and no-code dashboards to gain comprehensive insights into third-party risks.

Automate and personalize your third-party risk assessments with configurable workflows tailored to your business needs.

Why SureCloud?

Faster Assessments with External Parties - Simplify vendor assessments with direct access to assessments via secure links. This reduces the need to handle and manage user credentials or excel spreadsheets for thousands of vendors.

Tailored Third Party Risk Management - Configure every aspect of your risk management process, from workflows to permissions, to suit your organization's specific needs, improving efficiency and minimizing errors.

Consistent Compliance Across Your Organization - Implement an overarching TPRM framework that ensures all vendors adhere to the same compliance standards. This will reduce the risk of oversight and ensure consistency.

Streamlined Communication and Task Management - Facilitate better collaboration across departments with built-in task management and automated email notifications, ensuring everyone is on the same page and work is completed on time.

Scalable Solutions for Growing Businesses - Centralize your TPRM efforts into a single, harmonized solution that scales with your business. This will make it easier to manage vendor risks as your organization expands.
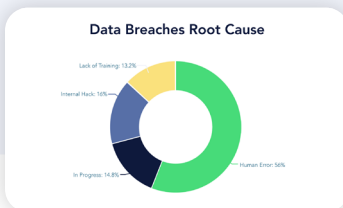
Data Privacy Management

Build trust and demonstrate commitment to compliance with data privacy requirements.

SureCloud's Data Privacy solution enables a comprehensive approach to managing data privacy, enabling your organization to build and maintain trust and demonstrate compliance. An integrated approach to data privacy is essential to protect personal data in an increasingly complex and interconnected regulatory environment.

With SureCloud's Data Privacy Management you can:

Provide consistency
and repeatable procedure for your processing activities (ROPA), managing breaches, or responding to data subject access requests (DSAR).

Manage compliance
and reporting requirements for data protection laws such as GDPR, CCPA and HIPAA.

Data Breaches Root Cause

Lack of Training: 13.2%
Internal Hack: 10%
In Progress: 14.8%
Human Error: 56%

GDPR Compliance
Overall Compliance to GDPR

40
70
Good
80
0
100

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Centrally maintain and manage all your data privacy processes and privacy assessments.

Data Privacy Assessment Results

Categories

60%	40%	100%	75%
Data Inventory	Storage & Retention	Data Governance	Data Acc

A pre-built workflow out-of-the-box question bank and real-time reporting capabilities to manage Data privacy.
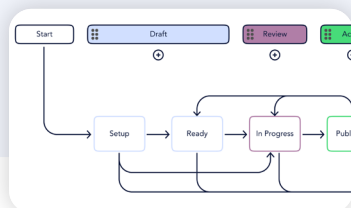
Why SureCloud?

Automate your organization's data privacy management processes - Save time and effort by automating data privacy management processes and compliance obligations.

Review in real-time with an enhanced, collaborative experience - The platform facilitates real-time collaboration between multiple stakeholders and integrates with key operational tools such as MS Teams and JIRA.

Timesaver from training and administrative tasks - Intuitive platform is designed to reduce the time you spend on training and admin overheads and prioritizes user experience.

Instant, real-time reports to prove compliance - With easy-to-build, real-time reports, get the information you need to prove your data privacy compliance levels to senior management easily. An agile and flexible GRC platform that caters to your needs.

An agile and no-code GRC platform that caters to your needs - The data privacy management offering comes pre-configured and aligned to industry best practices. It can be quickly tailored to your needs and adapted along the way—for GRC that adapts with you.

Compliance Management

Seamlessly manage your complex compliance requirements.

Regulations, standards and frameworks are evolving on a near-constant basis and getting a grasp on them can be an arduous task. Customer demand for certifications is more stringent and the ability to demonstrate compliance to internal and external stakeholders is critical to many organizations' license to sell. SureCloud's Compliance Management solution enables you to manage your compliance requirements end to end to ensure you can obtain the assurance you need.

With SureCloud's Compliance Management you can:

Leverage pre-built controls aligned to best practice frameworks and import your own controls library.

Integrated controls mapping enables you to seamlessly evaluate your controls against multiple regulations .

Compliance with Regulations

ISO 27001	95 % compliant
PCI DSS	65 % compliant
SOC2	33 % compliant
GDPR	88 % compliant
HIPAA	72 % compliant

Non-Compliant 7
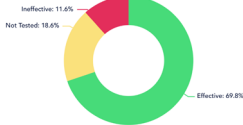Partially Compliant: 45
Compliant: 178

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Conduct self-assessments and deep dive testing of controls to ensure they are operating effectively.

Control Test Effectiveness
Results of all tests on Controls

Ineffective: 11.6%
Not Tested: 18.6%
Effective: 69.8%

Demonstrate progress with granular compliance status reporting at the business unit, regulation and citation level.

ISO 27001 Compliance
Overall Compliance to ISO 27001 framework

40
70
0
100
Good
80

Why SureCloud?

Automate your Compliance workflows - Reduce cost and duplication of work through pre-built workflows, automated notifications for control reviews and integrated control mapping across multiple regulations, standards and frameworks including ISO 27001, PCI-DSS and GDPR.

Collaborate in real-time - The SureCloud platform has been designed to allow users to actively collaborate on controls, reviews and workflows in real-time to ensure a cohesive, collaborative experience.

Proactively track and report on your compliance program - Use pre-built dashboards or configure your own to report on multiple levels of compliance data. Make your reporting work for you to demonstrate your compliance programs progress in a way that meets your stakeholders' expectations.

Integrate with your existing tools - The SureCloud platform comes with out of the box integrations for tools used cross-industry such as JIRA and ServiceNow to ensure you can seamlessly integrate your processes with your existing business applications.

Easy to use, simple to configure for your organization - The SureCloud platform offers no-code, highly configurable platform for businesses that need to tailor out of the box to meet your needs.

Risk Management

Drive intelligent decisions with clear risk insights.

Organizations face a range of complex, multifaceted risks. To maintain operational continuity, it is vital that you are equipped to first identify the risks, then manage and mitigate these risks effectively. SureCloud's Risk Management solution covers both enterprise and IT risk management, supporting ISO 27005 and ISO 31000 frameworks out-of-the-box.

With SureCloud's Risk Management Solution you can:

Achieve consistency

In your approach to identifying, assessing, mitigating, and reporting on risks aligned to industry best practices such as ISO 27005, and ISO 31000.

In Progress	Completed	
Risk		Financial Impac
Loss of access to IT systems & services		Major
Data leakage due to insider attack		Moderate
Improper data classification resulting in disclosure		Moderate
Inappropriate data exchange		Moderate
Server system flooded		Major

Proactively manage

and minimise potential risks that could impact operations and trigger automated assessments with prebuilt scheduling and notifications.

Action

Make Recurring

Schedule

Recurrence Pattern *(Required)*

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Comprehensive dashboards
And interactive heatmaps for in-depth risk analysis and reporting.

Develop and implement
risk mitigation strategies to reduce the overall risk exposure of the business.

Residual Risk Matrix

IMPACT	Improbable	Remote	Occasional	Probable	Frequent
Catastrophic		1			
Significant			2		
Moderate	3				
Low	1			1	
Negligible			1		

LIKELHOOD

Remediation Plan

Description
Ensuring appropriate steps are in place to protect user credentials and to prevent unauthorised access to systems.

Control Test
A 5.17 - Authentication Information CCM Test

Owner
Sarah Jones

Reviewer
Brian Smith

Why SureCloud?

Effortless Adoption Across Your Organization - A user-friendly interface makes risk management accessible to non-technical users, enabling adoption and ensuring everyone can contribute to risk management activities.

Simple Risk Roll Up Capability - Categorize risks using the risk hierarchy, which can be tailored to meet your organizational needs and enables detailed risk aggregations, roll-ups, and reporting.

Proactively manage risks - Ensure your risks are always up to date with prebuilt notifications and reports for both enterprise and IT risks, aligned to ISO 27005, 31000 and NIST standards.

Future-Proof Your Risk Management Program - Built on our no-code, cloud-based GRC platform, it scales with your business, offering flexibility to adapt and change as your organization grows.

Visualize and Prioritize Risks - Easily set up and utilize risk heatmaps to visualize risk likelihood and impact, enabling effective risk management and decision-making.

Internal Audit Management

End-to-end, centralized management of the Internal Audit process.

Internal audit processes are highly complex with hundreds of documents to manage and collate while managing audit reports, agreeing findings, tracking them and ensuring that they're resolved. SureCloud's Internal Audit solution centralised and simplifies audit process powered by prebuild workflows, insights via reporting and user collaboration capabilities.

With SureCloud's Internal Audit Management you can:

Easy setup

an audit plan, scope each audit and schedule audits with a risk-based approach.

Annual profit
Annual profit by person after taxes

7 In Progress Audits

Outstanding Actions **13**

Assess the effectiveness

of your key controls and collect evidence to support real-time decision-making.

Remediation Plan

Description
Ensuring appropriate steps are in place to protect user credentials and to prevent unauthorised access to systems.

Control Test
A 5.17 - Authentication Information CCM Test

Owner
Sarah Jones

Reviewer
Brian Smith

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Centrally manage
your entire audit process, from planning, risk assessments to fieldwork, findings, issue management and reporting.

Instant, real-time insights
to monitor your audit process and findings.

	Audit Name	Audit Type	Description
☐	Information Asset: Quickbooks	Payment Cards	Audit for the ac
☐	PCI DSS	Payment Cards	A detailed review
☐	Physical Security	Information Security	Audit of facilities
☐	Legal Compliance	Corporate Responsibiltiy	Audit of the lega
☐	Financial Audit	Payment Cards	Audit for the Fin
☐	NIST CSF	Information Security	The National Ins
☐	Disaster Recovery Plan	Business Continuity	Audit of the Disa

+ Add New

Audit Status
Audit percentage by Status

Auditing: 7%

Scope: 5.6%
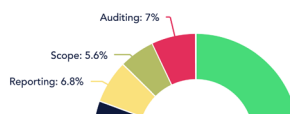
Reporting: 6.8%

Why SureCloud?

Transform audit efficiency - Reduce manual and repetitive tasks utilizing pre-built workflows, notifications and reporting so you can streamline and accelerate audit engagements.

Eliminate data silos - View and leverage risk, control, and vulnerability data all in one platform for total oversight and visibility.

Timesaver from training and administrative tasks - Intuitive platform is designed to reduce the time you spend on training and admin overhead and prioritizes user experience.

Centrally manage your entire audit process - Collecting evidence and action data in real-time is easy with built-in workflow automation and highly configurable dashboards.

Agile and flexible GRC platform that caters to your needs - Surecloud's Internal audit offering is pre-configured and aligned to industry best practices and can be quickly tailored to your needs and adapted along the way.

Business Continuity and Resilience

Ensure Resilience in the face of disruption.

With an everyday concern of business disruptions, having robust business continuity plans is crucial, to get your business recovering as quickly as possible should the unexpected happen. Additionally, having the business resilience management linked to the wider lens of risk and compliance can drive business towards a more sustainable model.

With SureCloud's Business Continuity and Resilience you can:

Align
Business continuity and resilience to industry best practices with assurance to compliance requirements and operational resilience.
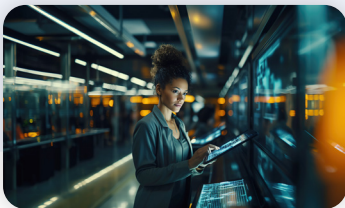
Centralized processes
for documenting business continuity plans, test scenarios, outcomes, incidents as well as remediation and action plans.

Recovery Point Objective (RPO)

Immediately
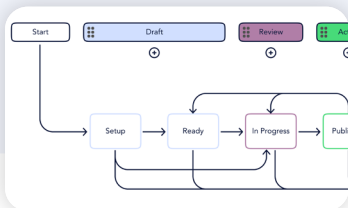
Recovery Time Objective (RTO)

1 hour

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Utilize flexibility
of workflow capability to adapt various processes like critical path testing analysis or call tree.

Bigger picture
of your business landscape, potential disruptions and continuity mappings with smart, intuitive reporting.

Why SureCloud?

Accelerate your organization's business continuity & resilience processes - Save your time and effort by centrally managing the business impact assessments, documenting tests, table top exercises, call trees and recovery plans driven by easy to customize workflow capability.

Streamlined Communication and Task Management - The platform facilitates real-time collaboration between multiple stakeholders with built-in task management and automated email notifications, ensuring everyone is on the same page and work is completed on time.

Informed decisions driven off reports monitoring your disruption preparedness - With easy-to-build, real-time reports, it's easy to get the information you need to monitor your business landscape.

An agile and flexible GRC platform that caters to your needs - Business Continuity & resilience solution comes pre-configured and aligned to industry best practices. It can be quickly tailored to your needs and adapted along the way – for GRC that adapts with you.

Policy Management

Effortless Policy Management.

Well-defined policies help you ensure compliance with legal requirements and industry standards and contribute to good corporate governance as well as achieving the organizational goals. Policy Management processes can often prove to be very tedious, with the need to manage updates, reviews and changes to (in some cases) hundreds of documents. Surecloud's Policy Management solution empowers organizations to be able to maintain and manage customized policies with simplified sign-off processes, version control powered by automated workflow capabilities and real-time reporting.

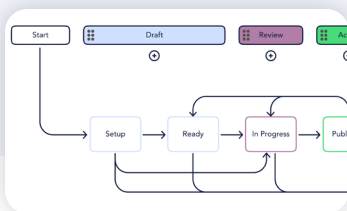## With SureCloud's Policy Management you can:

Simplify your Policy Management processes with traceability to organizational risks and controls.
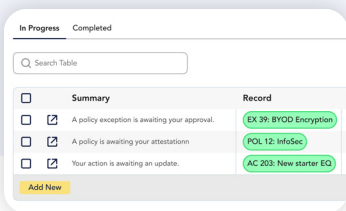
Leverage the workflow capabilities to automate the policy sign-off, version control and attestation processes.

Get a personalized demo

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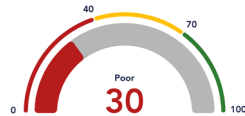**Drive accountability** across your organization with efficient task management and automated notifications.

Utilize the Real-time dashboards and no-code reporting to gain comprehensive insights into your policies.

Outstanding Policy Attestations
Policies past attestation due date

9 Overdue Attestations

Code of Conduct Policy
Percentage of attestation

40

70

Poor

0   **30**   100

Why SureCloud?

Drive Policy acknowledgment across your organization - Setup automated schedules for reviews at frequencies for user policy acknowledgments.

Tailored Policy Management capabilities - Configure every aspect of your policy management process, be it workflows or permissions or setting up tasks and reminder notifications for users   - anything to improve efficiency and minimizing errors.

Instant, real-time reports to prove compliance - With easy-to-build, real-time reports, it's easy to get the information you need track and manage your organization's policies.

An agile and flexible GRC platform that caters to your needs - Policy management solution pre-configured and aligned to industry best practices. It is highly scalable and can easily be leveraged for wider GRC landscape perspective.
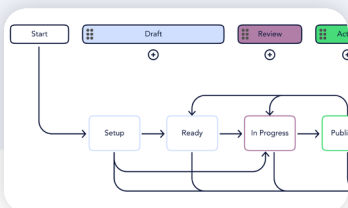
Incident Management

Resolve unexpected incidents and address the underlying threats.

Incidents can take many forms, such as cybersecurity breaches, data leaks, or natural disasters. It's critical to be prepared with an incident process and remediation plan to get back up and running swiftly and securely. SureCloud's Incident Management solution provides you with a pre-built process for identifying, assessing, and identifying the root cause and then remediating an incident.

## With SureCloud's Incident Management Solution you can:

Detect, report, and resolve incidents through streamlined, automated workflows (so you can ensure a rapid and efficient response to potential threats).

Centralize incidents management processes to give your team a cohesive overview. This will allow them to make quick and informed decisions during critical moments.
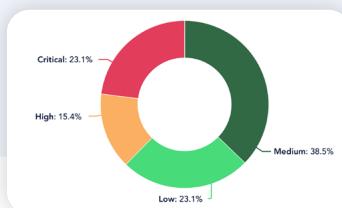
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Enhance accountability
by minimizing downtime and
fortifying operational resilience.

Assign and track
responsibilities effortlessly to
foster a proactive and responsive
incident management culture.

Open actions
Number of open actions on controls across the
organization

5 Open actions

Associated Users

Incident Administrator

(IN) Incident | Administrator

* Group responsible for Incident oversight.

Why SureCloud?

Proactively manage incidents as they happen - You will be automatically notified of potential incidents as they occur. Then, identify areas of deficiency to trigger alerts and remediation actions.

See your incident reporting at-a-glance - With easy-to-set-up reporting and intuitive dashboards, you can see how your incident status, open incident and in-flight route cause analysis and remediation activities.

Integrated remediation management - Seamlessly integrate findings, exceptions and action plans for an efficient and centralized approach to incident management.

Agile and flexible GRC platform that caters to your needs - The no-code GRC offering comes pre-configured and aligned with industry best practices. The platform can be quickly tailored and adapted to your needs.

Effortless Adoption with an intuitive user experience - The platform is designed to be simple and easy to adopt, which leads to reduced time spent on training and admin overhead and prioritizes user experience.

Threat & Vulnerability Management

Identify, manage and remediate your system-critical vulnerabilities.

Most organizations need help effectively identifying, prioritizing, and managing remediation for all system-critical vulnerabilities. SureCloud's threat and vulnerability management solution enables you to have a repeatable and systematic approach to prioritizing and remediating vulnerabilities.

With SureCloud's Threat & Vulnerability Management Solution you can:

Centralize and streamline
all your threat and vulnerability data and processes.

Name	State	Description
THREAT: 1 - RansomNet	Monitor	RansomNet is a sophist...
THREAT: 2 - ShadowHi...	Monitor	ShadowHive is a nation...
THREAT: 3 - CryptoJack...	Monitor	CryptoJackerX is a type ...
THREAT: 4 - PhishCraft	Draft	PhishCraft is a highly d...
THREAT: 5 - IoTBot Sw...	Draft	IoTBot Swarm refers to ...
THREAT: 12 - Malware	Monitor	A type of malicious soft...

Optimize your way
organization remediates vulnerabilities based on a clear prioritization framework.

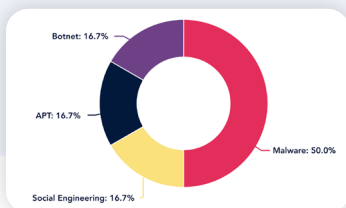| Summary	Severity
Work computer misplaced	Medium
Internal attack	High
Stolen hard drives	Low
Stolen device	High
Employee transferred confidential	Medium

Get a personalized demo
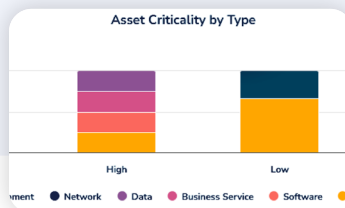Scan the QR Code to see how SureCloud can transform your GRC

Transform your TVM
processes and reporting in a single, robust platform.

Prioritize
what is most critical to your organization to minimize the impact.

Why SureCloud?

Simplify how you prioritize vulnerabilities - Centralized view of your technology vulnerabilities with automated insights. With flexible, intuitive dashboards, prioritizing your vulnerabilities based on data has always been challenging.

Centralize your data and streamline your processes - Eliminate disparate spreadsheets and manual processes – the powerful platform consolidates all your vulnerability information and eliminates those problematic data siloes.

An agile and flexible GRC platform that caters to your needs - TVM solution comes pre-configured and aligned to industry best practices. The platform can be quickly tailored to your needs and adapted along the way.

Achieve time-to-value in weeks, not months - With SureCloud's in-house GRC professional services team to manage your deployment, you can achieve value faster than you ever thought possible.

Boost user adoption and give your business users frictionless access - The intuitive platform is designed to reduce the time you spend on training and admin overhead and prioritizes user experience.

Continuous Control Monitoring - CCM

Proactively manage risk and compliance with Continuous Controls Monitoring.

Obtaining assurance over your organization's controls is a necessary, if painful task. Manually testing a control effectively requires significant cost and resource. SureCloud's CCM solution enables a continuous and proactive approach to manage risks and controls, streamline remediation and translate technical data into business outcomes.

With SureCloud's Continuous Control Monitoring you can:

Leverage Automated controls tests out of the box that are simple to customise to fit your needs.

Obtain clear visibility across your technology stack through out of the box integrations.

Automate collection of evidence and documentation to streamline your ongoing compliance and auditing.

Utilize our integrated Regulation mapping to ensure you stay on top of compliance requirements.

Why SureCloud?

Move from point in time auditing to a continuous compliance programme - Seamlessly track your risk reduction and maturity uplift across your compliance programs. No more manual audits every few months, actively demonstrate how your spend has impacted your organization's ability to manage risk and mature on demand.

Reduce resource and cost by automating your manual controls testing - Our Automated Controls Tests are available out of the box and designed with best practice in mind allow you to proactively monitor your critical controls and ensure your organization's crown jewel assets are protected

Easy to configure, no-code testing - Tailoring tests to your organization's requirements shouldn't require a coding background. Our Controls Tests are no code and written in natural language to ensure that any member of your team can create a custom test in seconds.

Always be Audit ready - Audit preparation can be a stressful time for any organization. With SureCloud's CCM offering including automated document collection and controls testing, you always have a central repository of audit evidence ready to go at a moment's notice.

Enable Data Driven Decisions - Directly link Controls Tests to controls and key business risks on the platform to translate technical data into business outcomes. Leveraging SureCloud's configurable dashboards enables you to highlight current state and enable informed decision making on resource prioritization and spend.

Get a personalized demo

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Book a personalized demo

Get a guided demo of the platform and explore how
SureCloud can support your compliance and risk journey.

ⓢ SURECLOUD®

To book your demo, scan the QR code or visit:
www.surecloud.com/book-a-personalized-demo

Explore More

Learn more about our GRC solutions, read customer stories,
and follow the latest updates online at https://www.surecloud.com/use-cases/
regulatory-compliance or connect via **in** SureCloud.

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19 years of expertise powers the intelligence
in our industry-leading GRC platform.

YOUR BUSINESS ASSURED

www.surecloud.com

About SureCloud

Since its founding in 2006, SureCloud Ltd. has two decades of experience as a leading provider of Governance, Risk, and Compliance (GRC) solutions. Headquartered in the UK, with offices in the US, SureCloud supports a global portfolio of organizations with its holistic and intelligent GRC platform. Whether addressing cyber risk, data privacy, third parties, or compliance demands, SureCloud has a proven record of empowering organizations to continuously identify, manage and automate their risk and regulatory alignment.