

SureCloud

# Do More with Less, and Do It Better.

The GRC platform that gives you a virtual team of expert agents, each filling a defined role, governed end-to-end.

Founded London, 2006. With 20 years of GRC expertise.

# GRC isn't a knowledge problem. It's an execution problem.

Risk and compliance teams have never been more stretched. Frameworks have multiplied and evidence chasing and reporting takes up the week. Reporting takes days. And when someone leaves, they take the institutional knowledge with them.

For 20 years we've built the platform that GRC teams actually use - connecting risk, compliance, audit, third-party risk, business continuity, and privacy in one place. Now Gracie AI Agents with Personas and Skills give every team a virtual GRC team that maps directly onto the real one, filling every required role, available at any hour, never at capacity.

*"Most AI in GRC helps you write things down. SureCloud gets the work done."*

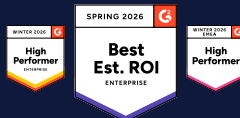
 SURECLOUD®



GDPR Compliant



Best Security Compliance Product



The reality for GRC teams today.

# More frameworks. More scrutiny. Same team.

Risk and compliance demands have never been higher. Regulations are multiplying. Budgets are not. And when a senior person leaves, they take years of institutional knowledge with them.

Most AI in GRC hasn't changed that equation. It searches. It summarises. It generates documents. Useful. Not transformative.

What's missing is an AI that reasons across your whole programme, acts within your workflows, and performs the repetitive work so your people can focus on decisions that need human judgement.

## Capacity

**The team can't scale with the workload.**

One team cannot run every assessment, chase every piece of evidence, and brief every stakeholder simultaneously.

## Data

**Risk data is fragmented and out of date.**

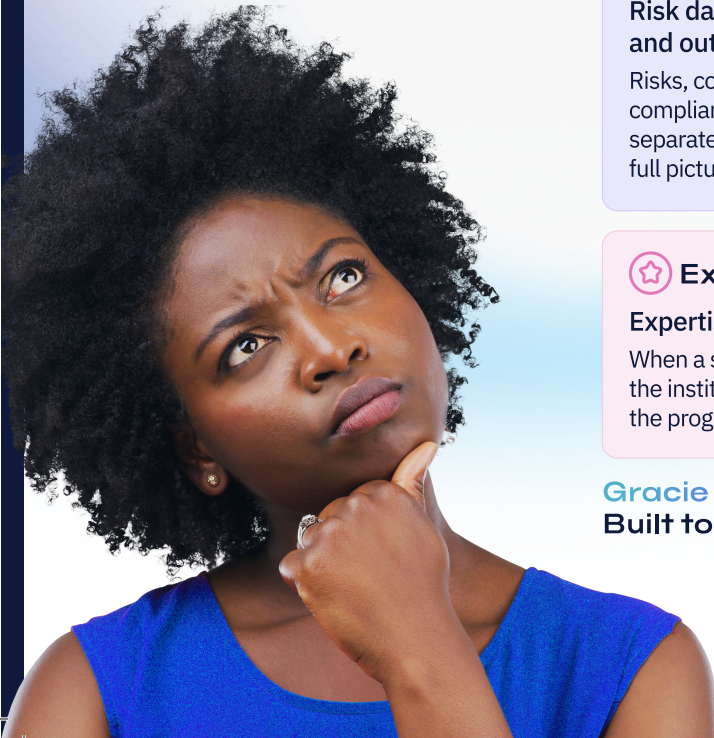
Risks, controls, vendors, and compliance obligations live in separate tools. No one has the full picture.

## Expertise

**Expertise walks out the door.**

When a senior hire leaves, so does the institutional knowledge that held the programme together.

**Gracie AI**  
Built to solve all three.



Introducing Gracie AI Agents with Personas and Skills.

# Your virtual GRC team. Available now.

Not a chatbot. Not a co-pilot. Gracie is a virtual GRC team of expert agents - each with a defined role, each drawing on codified expertise, each operating within your governance framework. Ten times the output and expertise, without ten times the headcount.



## Personas

**Give each agent its role.**

A Persona defines the role the agent fills, the scope of its authority, and the standard it is expected to meet. Agents operating in a Risk Persona can only see and act on what a Risk Owner in your organisation is entitled to. Nothing more.



## Agents

**Give the team reach.**

Multiple agents, running across every part of the SureCloud platform - risk, compliance, audit, TPRM, BCM, and privacy. They act and reason across the full relational history of your GRC programme, not just the current state of a record.



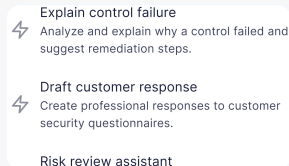
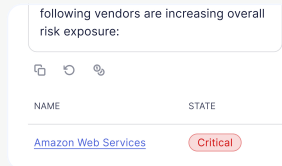
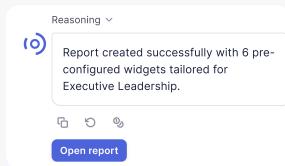
## Skills

**Give the team expertise.**

A Skill is a codified way of performing a specific GRC activity - the steps, the standards, the templates, the rules, captured once and executed consistently. Build your own in plain English. No code required.



## What Gracie Does



### Audit-ready report

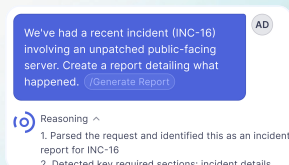
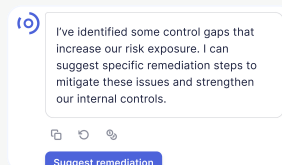
Generated from a single prompt. Live and historical data. Hours, not days.

### Cross-domain answers

Reasons across vendors, risks, controls, assets, policies, and compliance data at once.

### Repeatable Skills

Encode your team's expertise once. Execute it consistently, every time, at scale.



### Workflow changes in seconds

Adjust approval paths, escalation triggers, and policies. No developers. No change requests.

### Complete repetitive tasks

Agents handling the repetitive work across your entire GRC estate, from updating records to reviewing evidence.

### Collaborate with virtual SMEs

Senior Personas convened on questions that cross risk, compliance, TPRM, audit, and BCM simultaneously.

# 75%

faster time to insight

# 70-80%

reduction in manual GRC workload

# 3-4

weeks until live

**AI operates the role.  
Humans lead the programme.**

Plans.

# The right plan for where you are - and where you're going.

Gracie AI is included across all plans. You never outgrow the platform.

 **Assure**

 **Automate**

 **Orchestrate**

Licensing Type	Fixed Package	Customisable Package	Customisable Package
<b>How It Works</b>	Single all-in-one compliance package. Pre-built toolkit for teams with no dedicated GRC resource.	Choose 2 base products (TPRM, Risk, or Compliance). Add more products and bolt-ons as your programme grows.	Select individual products for deep specialist need. Greater functionality and scalability.
<b>Best Suited For</b>	Organisations focused primarily on compliance certifications.	Organisations covering multiple GRC domains as part of broad information security programmes.	Organisations with dedicated expertise in individual GRC domains.
<b>Number of Users</b>	10 named login accounts.	<b>Unlimited</b> - no per-seat charges. All GRC team members can log in.	<b>Unlimited</b> - no per-seat charges.
<b>Business Units (Scope)</b>	<b>Unlimited</b>	<b>Unlimited</b>	<b>Unlimited</b>
<b>Gracie AI (O)</b>	Basic - guided automation and intelligent support	Advanced - cross-domain reasoning, custom Skills, premium models	Advanced - full enterprise deployment across every domain
<b>Typical Go-Live</b>	As fast as <b>1 week</b>	<b>3-4 weeks</b> (QuickStart)	<b>3-4 weeks</b> (QuickStart with dedicated implementation manager)



**All plans include Gracie AI.**

To book your demo and see Gracie AI in action, scan the QR Code or visit us online at [www.surecloud.com/book-a-personalized-demo](http://www.surecloud.com/book-a-personalized-demo)

# Understand every risk. Act before it costs you.

Risk data scattered across spreadsheets and siloed tools cannot drive good decisions. The board needs a live picture. Your team needs to act, not chase.

SureCloud Risk Management centralises your risk registers, connects every risk to its controls, and tracks how risks evolve over time - not just their current state. Risk owners have a single place to view, update, and escalate. You have a live, board-ready picture at all times.

Gracie reasons across the full relational history of your GRC environment, so when a control fails or a vendor's posture changes, the impact on risk is surfaced immediately - before it becomes an incident.

**65%**

faster decision-making with real-time unified risk data

**50-70%**

reduction in enterprise-wide risk reporting effort

## What Risk Management gives you

- ✓ Centralised risk register across business units, assets, and frameworks
- ✓ Event-sourced architecture: tracks every change over time, not just snapshots
- ✓ Risk-to-control mapping - know exactly which controls mitigate which risks
- ✓ Real-time dashboards from board level to risk owner
- ✓ ISO 31000, ISO 27005, and FAIR quantitative risk assessment methodologies
- ✓ 2x higher task completion vs spreadsheets
- ✓ Automated escalation and workflow triggers when risk scores change



### Gracie AI for Risk

Gracie can update registers, performs assessments, answers cross-domain questions, and generates board-ready risk reports - from a single agent. Your risk experts focus on decisions. Gracie handles the preparation.



## Compliance Management

# One hub. Every framework. No duplication.

Managing multiple compliance frameworks in parallel is expensive, repetitive, and error-prone when every framework lives in a separate spreadsheet or tool.

SureCloud Compliance Management gives you a single hub for all frameworks, risks, and controls. Map a control once and it works across every standard it applies to. Evidence is collected once. Gaps are surfaced automatically.

# 80%

less audit prep for ISO 27001 and SOC 2

The SureCloud Controls Framework is a 10-in-1 framework built from 20 years of GRC expertise. Test once. Stay compliant across multiple standards simultaneously.

# 50-65%

reduction in manual evidence collection

### What Compliance Management gives you

- ✓ Centralised control library mapped to multiple frameworks
- ✓ 10-in-1 SureCloud Controls Framework - test once, comply across standards
- ✓ Automated evidence collection (AEC) - 50-65% reduction in manual collection
- ✓ Continuous Controls Monitoring - replaces point-in-time with always-on testing
- ✓ 75% less effort in control testing and reassessment
- ✓ 40% fewer duplicate test entries
- ✓ 70% less manual admin - 2 hours saved per compliance report



### Gracie AI for Compliance

Gracie runs gap assessments, drafts evidence, generates audit-ready reports, and flags missing controls across every framework your programme covers - automatically.



## Third Party Risk Management

# Your vendors are part of your risk profile. Treat them like it.

Supply chain risk is no longer optional to manage. Under DORA, it's a live legal obligation. Under NIS2, it's a compliance requirement. The question is no longer whether to manage third-party risk - it's whether your current approach is sufficient.

SureCloud TPRM gives you self-serve vendor questionnaires, standardised assessments, risk scoring, criticality tiering, and contract tracking - all in one place. The 2024 SIG is integrated, including SCRM and AI risk domains, so your assessments are always current.

Connect vendor posture directly to your internal risk register. When a vendor's control performance changes, the impact on your programme is surfaced automatically.

### The regulatory clock is ticking.



ICT third-party risk is a live obligation. Register of Information submissions are active.



Supply chain risk is a legal requirement for critical infrastructure and manufacturing. Deadline: October 2026.



£15.7M in fines in Q1 2026 alone.

### What TPRM gives you

- ✓ Self-serve vendor questionnaires - reduce friction, increase completion rates
- ✓ Standardised risk scoring and criticality tiering
- ✓ 2024 SIG integration including SCRM and AI risk domains
- ✓ Contract tracking and renewal alerts
- ✓ Live vendor risk scoring connected to your internal risk register
- ✓ 50% faster third-party risk assessments
- ✓ 40% faster third-party onboarding
- ✓ 35% increase in assessment consistency

### Vendor Lifecycle



### Gracie AI for TPRM

Gracie supports third-party assessments, codifies standards for new vendor onboarding, cross references against controls and generates board-ready summaries.



## Continuous Controls Monitoring (CCM)

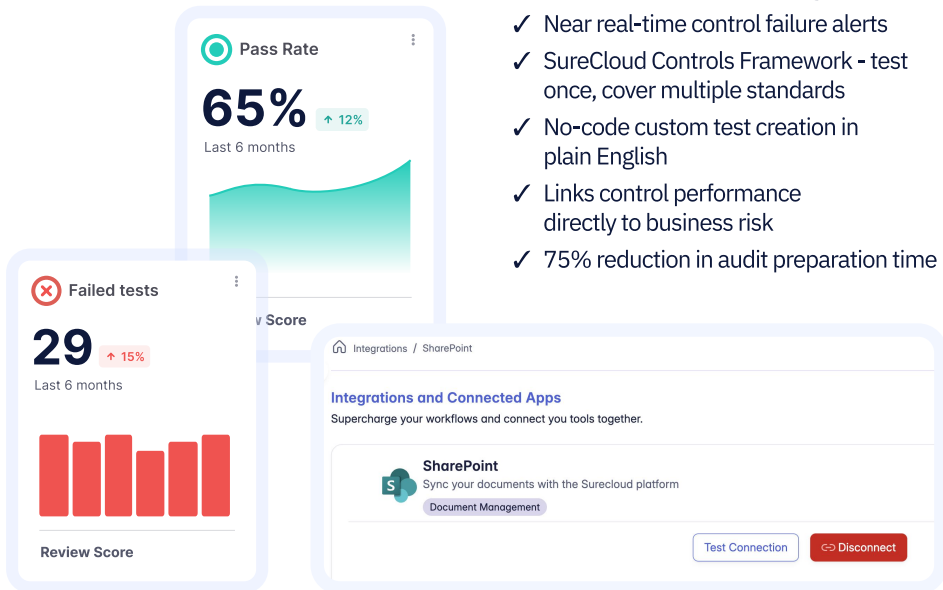
# Always on. Always evidenced. Never point-in-time.

Point-in-time audits leave gaps. Evidence collected once a year doesn't reflect how controls are performing today. CCM replaces the annual sampling cycle with continuous, automated control testing - evidence collected on schedule, issues surfaced the moment they appear.

SureCloud is the only analyst-recognised GRC provider combining native CCM and enterprise GRC in a single platform.

### Capabilities

- ✓ Automated, scheduled evidence capture - no manual chasing
- ✓ Near real-time control failure alerts
- ✓ SureCloud Controls Framework - test once, cover multiple standards
- ✓ No-code custom test creation in plain English
- ✓ Links control performance directly to business risk
- ✓ 75% reduction in audit preparation time



### Gracie AI for CCM

Gracie analyzes scheduled and ad-hoc control tests, flags failures, cross-references evidence gaps, and drafts remediation plans - without waiting to be asked.

## Internal Audit

# Stress free audits from plan to report.

Fragmented data slows every audit. SureCloud Internal Audit brings planning, testing, and reporting into one platform, with automated evidence collection, built-in collaboration, and Gracie reducing the time between audit kick-off and final report.

### Capabilities

- ✓ Audit planning, scheduling, and scoping in one place
- ✓ Automated evidence collection - stop chasing spreadsheet owners
- ✓ Built-in collaboration tools for audit teams
- ✓ Real-time status tracking across the audit cycle

# 40%

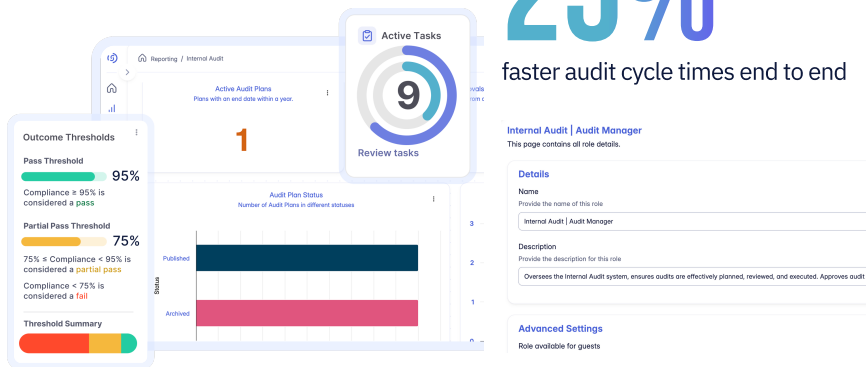
reduction in report generation time

# 30-50%

reduction in audit preparation time

# 25%

faster audit cycle times end to end



## Gracie AI for Internal Audit

Gracie chains evidence, control tests, working papers and incidents with a single agent letting the audit cycle run with ease. Your team reviews.

# Privacy shouldn't depend on a spreadsheet.

DSAR workflows, processing activity records, breach management, and evidence - all connected to your risk register and compliance framework in one place. Privacy obligations that live in isolation create blind spots. SureCloud connects them to everything else.

## Capabilities

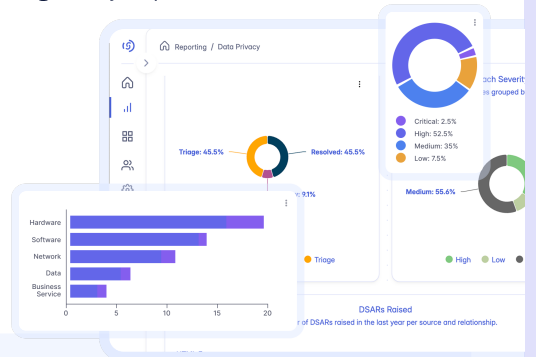
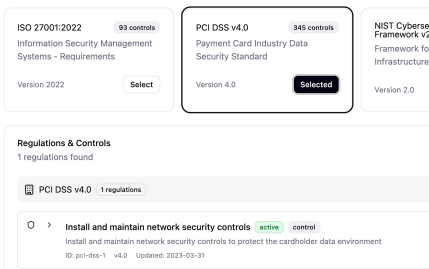
- ✓ Centralised DSAR triage and response workflow
- ✓ Records of Processing Activities (ROPA) management
- ✓ Privacy impact assessments (DPIA) connected to risk register
- ✓ Breach management and notification tracking
- ✓ Evidence linked directly to controls and compliance frameworks

# 50%

faster DSAR request completion

# 80%

less time finding evidence during regulatory requests



## Gracie AI for Data Privacy Management

Gracie triages DSARs, maintains ROPA, runs privacy impact assessments, and manages breach notifications - all within your governance framework.



## Business Continuity & Resilience

# Continuity as a programme, not an annual exercise.

Filing a BCP once a year doesn't keep the business resilient. SureCloud Business Continuity & Resilience connects planning to live risk data. Plans, incidents, and actions stay in one place - aligned to DORA, NIS2, and ISO 22301, updated as the business changes.

### Capabilities

- ✓ Centralised BCP library aligned to business services, processes, and dependencies
- ✓ Business impact analysis covering financial, reputational, and operational risk
- ✓ Tabletop and self-assessment exercises with outcomes fed back into plans
- ✓ Incident management linked directly to continuity plans
- ✓ Aligned to DORA, NIS2, and ISO 22301 requirements
- ✓ Gracie connects emerging risks to continuity before they become incidents



### Gracie AI for BCM

Gracie's BCM Persona maintains plans, suggests exercises, and flags when emerging risks in the register have continuity implications - keeping your programme current without a manual review cycle.



Trust Center

# Show your security posture. Stop answering questionnaires.

Security questionnaires slow enterprise deals. SureCloud's Trust Center is a live, branded customer-facing hub that showcases your certifications, policies, and control adherence in real time - pulled directly from the platform. Prospects and customers see verified compliance without a back-and-forth.

## Capabilities

- ✓ Live certification and policy showcase, updated from the platform automatically
- ✓ Branded, customer-facing portal with NDA-controlled visibility
- ✓ Reduces security-questionnaire overhead in enterprise sales cycles
- ✓ Accelerates procurement and partner onboarding
- ✓ Included in Assure. Available on Automate and Orchestrate

<b>CCPA</b> ✓ <small>Customers can use our platform in compliance with CCPA. Please refer to our Privacy Policy for additional details.</small>	<b>GDPR</b> ✓ <small>We can sign a DPA with customers to support their compliance with GDPR. Please complete our DPA form to execute a DPA with us.</small>
<b>ISO/IEC 27001:2022</b> ✓ <small>Information security management system certification demonstrating comprehensive security controls.</small>	<b>ISO/IEC 27017</b> ✓ <small>Cloud services information security controls based on ISO 27002 guidance.</small>
<b>SOC 2</b> ✓ <small>Service Organization Control 2 Type II certification for security, availability, and confidentiality.</small>	<b>TX-RAMP</b> ✓ <small>Texas state government cloud security authorization program certification.</small>

## The compliance evidence your prospects need, available on demand - not buried in a spreadsheet.

TRUST CENTER Preview Unpublish

## Trust Center Management

Configure and manage your public Trust Center.

Overview
Branding
Domain
Documents
Access

**Trust Center Status** Verified Published

Current state of your public Trust Center

Last updated Jan 2, 2026

✓ Your Trust Center is live at: [trust.acmetech.com](https://trust.acmetech.com)

**Setup Progress** 3 of 5

Complete these steps to launch your Trust Center

1

**Upload a company logo**

Add your company logo to personalize your Trust Center

Set

Trusted by leading organisations



THE VERY GROUP

**Whitworth Bros. Ltd.**

FLOUR MILLERS

**Specsavers**

**IVC EVIDENSIA**



Highly Flexible Platform  
Tailored to Exact  
Customer Needs



Significant linear evolution  
from spreadsheets with  
Great, Responsive Team  
Support

Recognised across leading industry analyst reports

**GIGAOM**

**QKS Group**

**IDC**

**Gartner**

**FORRESTER**


**verdantix**

*“This is where the market is heading. The next generation of GRC will not be defined by bigger risk registers, prettier dashboards, or AI chat layered onto legacy workflows. It will be defined by platforms that understand business context, scale expertise, orchestrate action, and keep humans accountable where it matters.”*

**Michael Rasmussen, GRC 20/20**

Executable GRC. The category SureCloud defines

# GRC that gets the work done.

 SURECLOUD®	Typical GRC platforms
Gracie acts on risk	Humans report on risk
Virtual GRC team with defined roles	One generalist co-pilot
Event-sourced - tracks change over time	Static snapshots
Native governance - built in, not bolted on	Black-box AI or AI trust concerns
Mapped Controls Framework	Siloed, duplicated testing
AI-first from day one	AI retrofitted onto legacy systems
Over 20 years GRC expertise baked in	Generic platform, GRC bolted on

**A virtual team, not a generic tool.**

Personas mean every agent has a defined role, a defined remit, and a defined place in the programme.

**Codified expertise, not improvisation.**

Skills turn 20 years of SureCloud GRC knowledge into expert instructions the agents execute against. Every time.

**A Platform you can Trust.**

Your data never trains any model. Processed in-region. Model routing for optimal cost. Humans in the loop.

**Built for AI from day one.**

Not retrofitted. Every layer of the platform - data, orchestration, AI, product - was designed to work together.

## Your GRC team, amplified.



### Book a demo

To book your demo and see Gracie AI in action, scan the QR Code or visit us online at [www.surecloud.com/book-a-personalized-demo](http://www.surecloud.com/book-a-personalized-demo)

## SURECLOUD®



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### About SureCloud

Since its founding in 2006, SureCloud Ltd. has two decades of experience as a leading provider of Governance, Risk, and Compliance (GRC) solutions. Headquartered in the UK, with offices in the US, SureCloud supports a global portfolio of organisations with its holistic AI platform. Whether addressing cyber risk, data privacy, third-parties, or compliance demands, SureCloud has a proven record of using its AI-native architecture, no-code flexibility and agents to empower organisations to continuously identify, manage and automate their risk and regulatory alignment allowing humans to focus on the tasks that only humans can.

**YOUR BUSINESS ASSURED.**

[www.surecloud.com](http://www.surecloud.com)