

SureCloud Integrations

GRC isn't conducted in isolation.

While you manage your GRC process are handled in the SureCloud platform, it's critical to ensure SureCloud works seamlessly with the other tools that run your business operations.

At SureCloud, we leverage integrations to deliver best-in-class user experiences, improve your workflows, and add value to our customers. This whitepaper explores what integrations are, how they work and how they benefit our customers.

SureCloud's Approach to Integrations

At SureCloud, we understand that easy to use and configurable integrations are crucial for maximizing the value and efficiency of your critical business processes. Our approach to integrations is designed to be straightforward, user-friendly, and highly effective, ensuring that you can connect with your essential tools and systems effortlessly.

To this end, we have designed our Integrations with three key aspects in mind:

Out of the Box

Our platform comes equipped with a wide range of out-of-the-box integrations that are ready to use from day one. These pre-configured integrations allow you to connect with popular applications and services without the need for extensive customization or development work. This means you can start leveraging the full potential of your existing tools and data right away, with minimal setup time and effort.

Easy to Set Up and Use

We prioritize ease of use in our integration setup process. Our intuitive interface makes it simple for users of all technical levels to configure and manage integrations. Whether you are connecting to a ticketing system, a file storage tool, or any other critical application, our platform ensures a smooth and hassle-free integration experience. This allows your team to focus on what matters most, driving business success, without being bogged down by complex technical processes.

Delivery at Pace

We have streamlined our integration development process to ensure that new integrations are developed and deployed quickly. Our dedicated integration team leverages agile methodologies, allowing us to respond swiftly to market trends and your evolving technology stacks. This agile approach enables us to continuously enhance our platform with new integrations, ensuring that our customers can stay ahead of the curve.

How Integrations Benefit our Customers.

Our integrations are designed with customer success in mind, offering a range of benefits that streamline operations, enhance efficiency, and reduce costs.

Here's how our integrations make a difference for our customers:

Get Connected with Your Critical Processes

SureCloud's integration capabilities enable you to seamlessly connect with your critical business systems, ensuring that your GRC workflows are integrated, streamlined and efficient. By integrating your essential applications and systems, you can achieve greater data consistency, improved collaboration, and enhanced operational efficiency. Our integrations help eliminate data silos, reduce manual data entry, and provide a holistic view of your business operations, empowering you to make informed decisions and drive continuous improvement.

With SureCloud, you can be confident that your integrations are not only easy to implement but also robust and reliable, providing the connectivity you need to keep your business running smoothly and effectively.

Improved Oversight Through Centralized Platform

Our platform provides a centralized hub for managing all integrations, offering improved oversight and control. Customers can monitor and manage their connected systems from a single interface, gaining comprehensive visibility into their operations. This centralized oversight helps in identifying bottlenecks, optimizing workflows, and ensuring compliance with organizational policies and regulatory requirements. Enhanced visibility also enables better decision-making, as all relevant data is accessible in one place.

Enhanced Efficiency and Reduced Cost

By automating routine tasks and workflows across multiple systems, the SureCloud integrations reduce the manual effort required for data entry, processing, and reporting. This minimizes time spent and ensures that tasks are completed accurately and consistently. Automation also accelerates response times for risk management and compliance issues, allowing your team to focus on higher-value activities that drive strategic initiatives. As a result, your organization benefits from streamlined operations, improved productivity, and a more agile approach to governance, risk, and compliance management.

Our Integration Partners

At SureCloud we work closely with two key Integration partners to ensure high quality integration delivery at pace. Merge.dev provides our platform wide integrations while Leen.dev supplies us with best in class unified APIs for all of your Information Security focused needs.

How To Use Integrations on SureCloud

At SureCloud, we’ve streamlined the integration setup process to ensure it is as simple and efficient as possible for our customers.

Easy To Setup

Setting up integrations on our platform requires minimal effort. Customers only need to enter the appropriate credentials for the specific integration they wish to configure. These credentials, which may vary based on the integration, typically include API keys. Our intuitive interface guides users through the process, making it easy to input the necessary information accurately and securely.

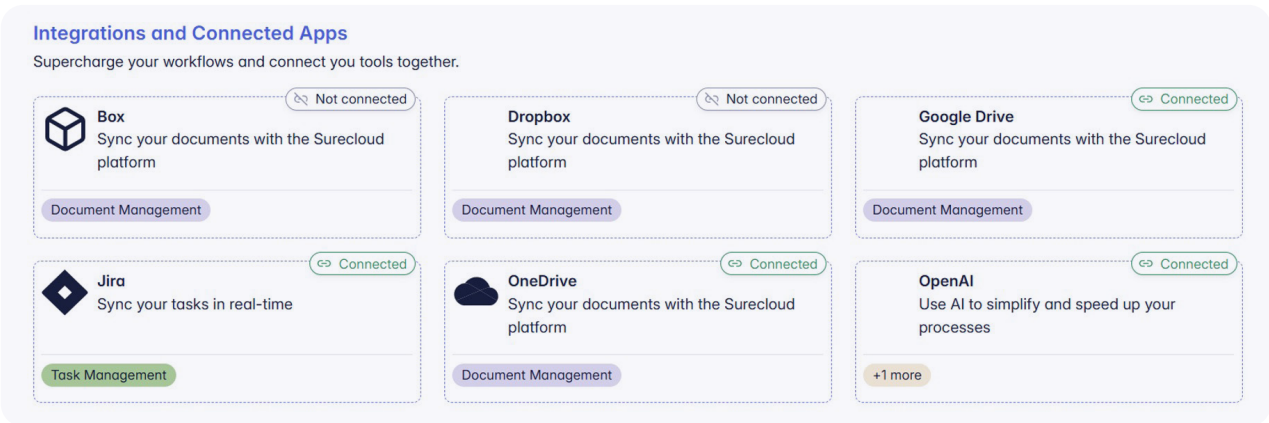
Seamlessly Integrate into Workflows

Once the credentials are entered, customers can effortlessly place the integration within their existing workflows. Our platform is designed to integrate seamlessly with a wide range of applications and systems, allowing customers to incorporate new functionalities and automate processes without disruption. By embedding these integrations into their workflows, customers can enhance their operational efficiency, reduce manual tasks, and ensure data flows smoothly across their entire system.

Setting up an Integration on the SureCloud Platform

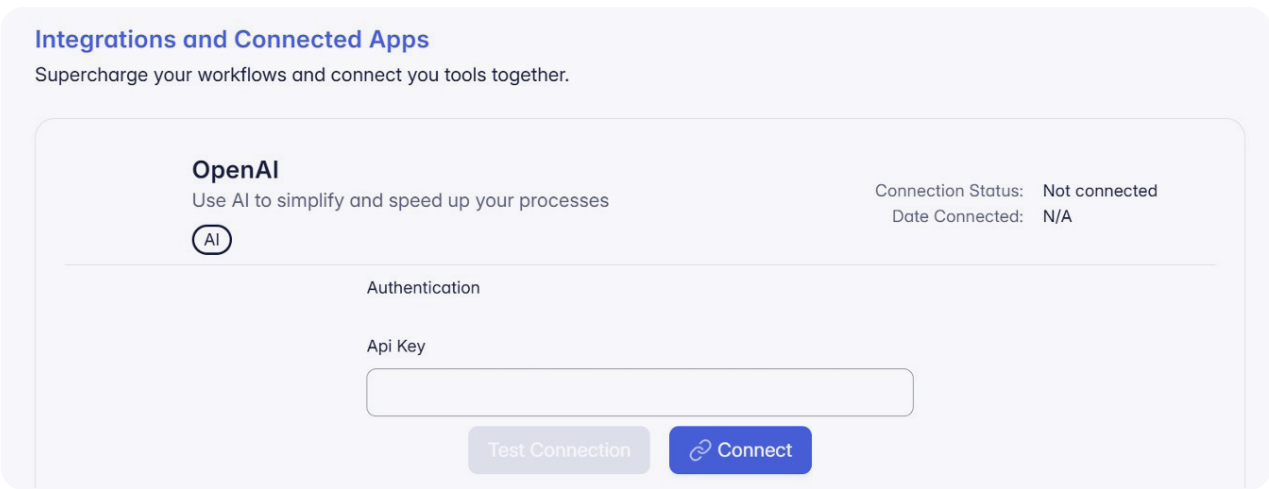
1. Navigate To the Integrations Library

The SureCloud Platform contains a comprehensive Integrations Library that will continually update as we develop and deploy future Integrations over time.



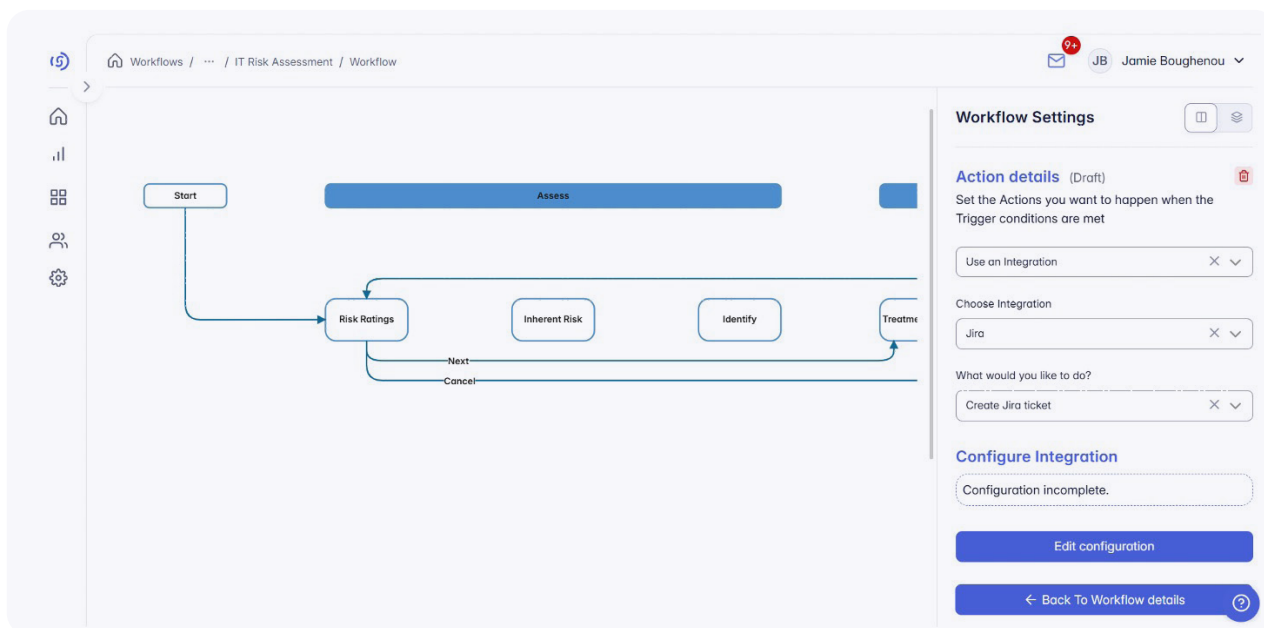
2. Enter your Credentials

Please note that the authentication method and therefore credentials needed may vary based on the integration. This will be clearly stated in the Integration Library.



3. Add Integration To Your Workflow

Users can then navigate the Workflow Setup section of the SureCloud Platform and choose an Integration and implement it in the Workflow, the same way you would enable notifications or triggers. Users then choose what the integration will do i.e. for Jira, Create a new ticket when a IT Risk Assessment is ready for review.



Users can then map the Integration to components, processes and projects in the Integrated solution i.e. for a Jira integration, Users would select the related project where the ticket would be raised and provide some insight into the purpose of the tickets.

The screenshot shows the 'Configure Ticket Creation' form. At the top, there is a visual representation of the integration: a SureCloud icon followed by an arrow pointing to a Jira icon. Below this, the form contains several fields: 'Project (Required)' with a dropdown menu, 'Ticket Type (Required)' with a dropdown menu, 'Summary (Required)' with a text input field, and 'Description' with a larger text area. A note below the summary field states: 'Note: #[name] can be used to access Record attributes.' The form is designed to configure how a Jira ticket should be created when triggered by the workflow.

Once that has been written, Users need only to save the Integration configuration and it will automatically activate in the workflow.

Automated Evidence Collection

As part of our Compliance offering, we offer an automated evidence collection feature, this enables users to browse their files in Sharepoint, OneDrive, Google Drive, Dropbox and Box. These are setup on Evidence and Policy records in the platform and enable users to automatically snapshot their files from file storage platforms and attach them to the SureCloud platform on a chosen frequency.

Automated Evidence Collection retains a snapshot of every version of the document synced to SureCloud to ensure a complete audit trail of any evidence and ensure you maintain a clear understanding of your compliance posture at all times.

Continuous Control Monitoring (CCM)

At SureCloud we also offer our Continuous Control Monitoring product which enables you to integrate with your Information Security Applications across 4 core domains:

- ✓ Cloud Security Posture Management
- ✓ Vulnerability Management
- ✓ Application Security
- ✓ Identity And Access Management

CCM not only collects evidence that your controls operate effectively but also tests and validates them against best practice recommendations. Each test is aligned to multiple compliance frameworks to ensure you test once, satisfy many regulations.

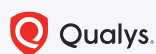
Where your controls have failed, the platform notifies you with clear guidance on how to approach fixing the control leveraging best practice recommendations.

Current integrations

Category

Vulnerability Management (VMS)

Integrations



Application Security (AppSec)



Cloud Security (CSPM)



Identity Provider (IDP)



Ticketing



File Storage



AI



SureCloud API and Webhooks

For Integrations not included in our out-of-the-box model, we offer a comprehensive Read and Create Rest API. SureCloud also offers native support for webhooks. For further information please reach out to your Customer Success Representative.

Summary

As an Integrated GRC platform, we at SureCloud have a keen focus on ensuring that we provide a solution that centralizes and automates our Users GRC processes in a way that saves time, cost and enables you to manage risks more effectively.

Integrating your applications with the SureCloud platform offers transformative benefits that extend across your entire organization. From enhanced efficiency through automation to improved decision-making and streamlined compliance processes, our platform is designed to meet the evolving needs of modern businesses. By leveraging our robust and versatile integration capabilities, you can unlock the full potential of your existing tools and systems, ensuring seamless workflows and centralized data management. Our commitment to rapid delivery of new integrations, coupled with our user-friendly setup process, means you can stay ahead of the curve with minimal effort and cost.

For more information on how SureCloud can assist your organization, visit us online at www.surecloud.com, or email sales@surecloud.com

About SureCloud

Since its founding in 2006, SureCloud Ltd. has two decades of experience as a leading provider of Governance, Risk, and Compliance (GRC) solutions. Headquartered in the UK, with offices in the US, SureCloud supports a global portfolio of organizations with its holistic and intelligent GRC platform. Whether addressing cyber risk, data privacy, third parties, or compliance demands, SureCloud has a proven record of empowering organizations to continuously identify, manage and automate their risk and regulatory alignment.